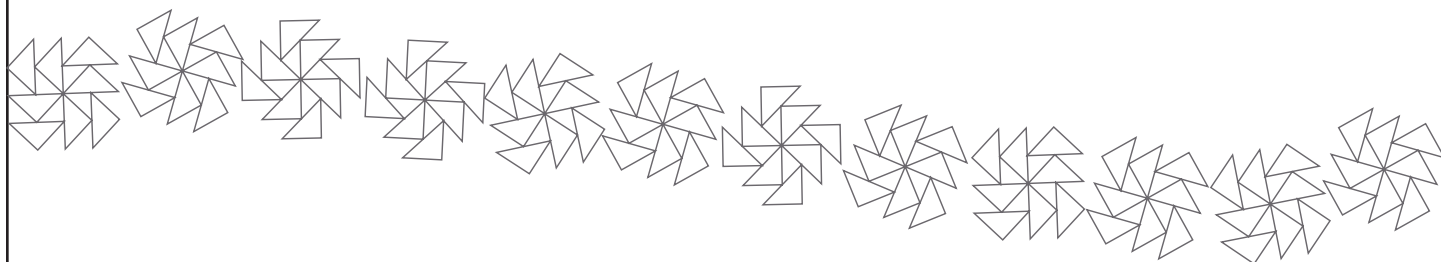


# Using Zoom

for Kindred's virtual Annual General Meeting

Participant Guide



[www.kindredcu.com](http://www.kindredcu.com) | [info@kindredcu.com](mailto:info@kindredcu.com)

**BANKING  
WITH  
PURPOSE**

# Registering for Zoom in Four Simple Steps



1. Click the Register Online link on the registration page  
<https://kindredcu.com/agm>

The image to the right shows you what will appear.

## 2. Enter your information

Please consider entering your phone number even though it's not a mandatory field just in case we need to reach you to verify your membership.

Webinar Registration

Topic: Kindred's Annual General Meeting

Time:

\* Required information

First Name \*

Last Name \*

Email Address \*

Confirm Email Address \*

Phone

Home postal code \*

What is your home branch? \*

☐ Aylmer

☐ Elmira

☐ Kitchener

☐ Leamington

☐ Milverton

☐ Mount Forest

☐ New Hamburg

☐ Waterloo

☐ I don't know

☐ I'm a guest

By registering, I agree to the [Privacy Statement](#) and [Terms of Service](#).

## 3. Click 'Register'

Your registration is complete!

## Next steps

You will then receive an email confirmation with the meeting details. Remember to keep it handy or copy it into your calendar, as you'll need this to join our meeting.

It will look something like the image to the right. Notice that the link to join the meeting is in this confirmation.

**NOTE:** Please do not use the 'join via audio' option. You must login on your computer, then you may join audio using the, **Meeting ID** and your **Participant ID** within the Zoom meeting in order to ask questions and vote.

KINDRED Credit Union

Hi Linda Miller,  
Thank you for registering for Kindred's Annual General Meeting. You can find information about this webinar below.

Kindred's 59th Annual General Meeting

Date & Time: XXXXX, XX XXXX

Webinar ID: XXXXX XXXXXXXX

Passcode: XXXXXXX

Add to: [Outlook Calendar\(ICS\)](#) [Yahoo Calendar](#)

You can **cancel** your registration at any time.

Please submit any questions to: [marketing@kindredcu.com](mailto:marketing@kindredcu.com)

Thank you!

WAYS TO JOIN THIS WEBINAR

Join from PC, Mac, iPad, or Android

To keep this webinar secure, do not share this link publicly.

Join via audio

Canada: +14388027795-86830646824-0259024 or +15873281099-86830646824-0259024

Or, dial: Canada: +1 438 809 7799 or +1 587 328 1099 or +1 647 374 4685 or +1 647 556 0588 or +1 778 907 2071 or +1 780 666 0144 or +1 2

More international numbers

Webinar ID: 868 3306 4682

Passcode: 075993

## Time to join the meeting

You can join the meeting up to 15 minutes prior to the start at 7:00 p.m. and you will be placed into a waiting room.

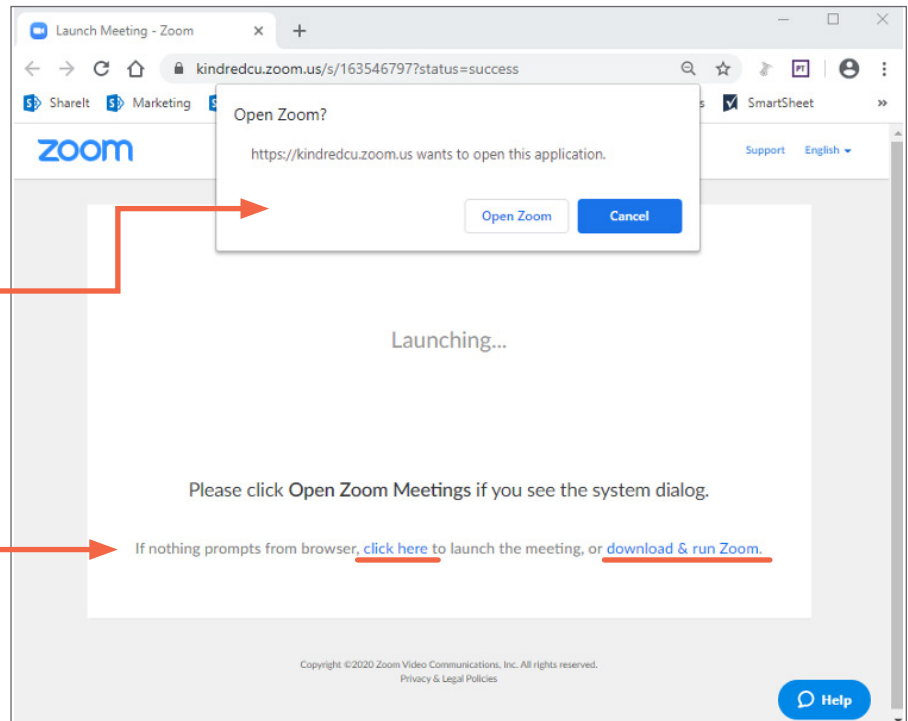
### What you'll need:

A strong wifi connection and a desktop computer or laptop will give you the best experience. If using a tablet or smart phone, you may be required to download the Zoom app. The instructions below are for use of a desktop computer or laptop.

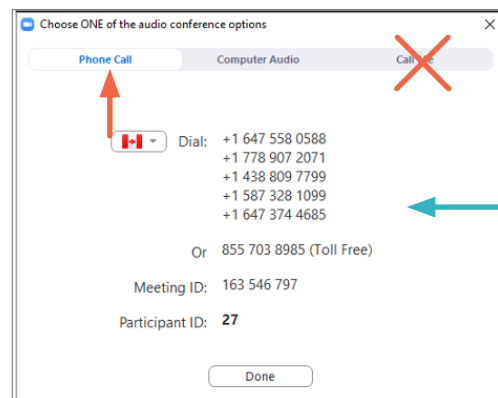
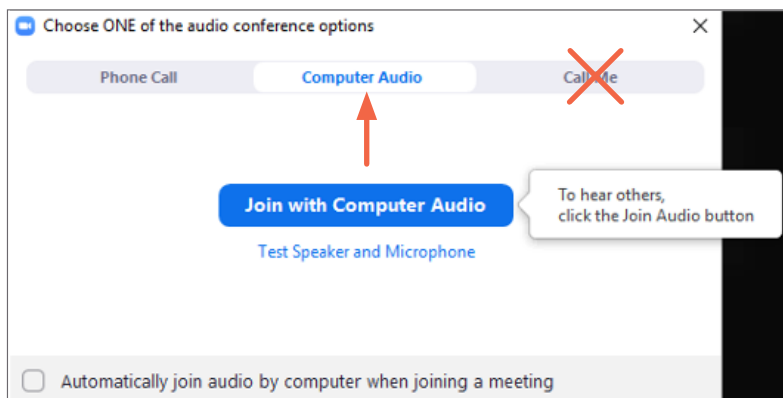
#### Here's how to join:

1. Click the link from your confirmation email to join. It will take you to the screen to the right.

Depending on your browser and security settings, this may function differently. It may begin when you click **'Open Zoom'** or you may need to **'download & run Zoom'**. Follow the prompts.



2. When Zoom opens/runs you will need to select how you would like to hear the meeting. Either through the speakers on your computer or through your phone which is often clearer. Do not select 'Call Me' as we do not have that capability.

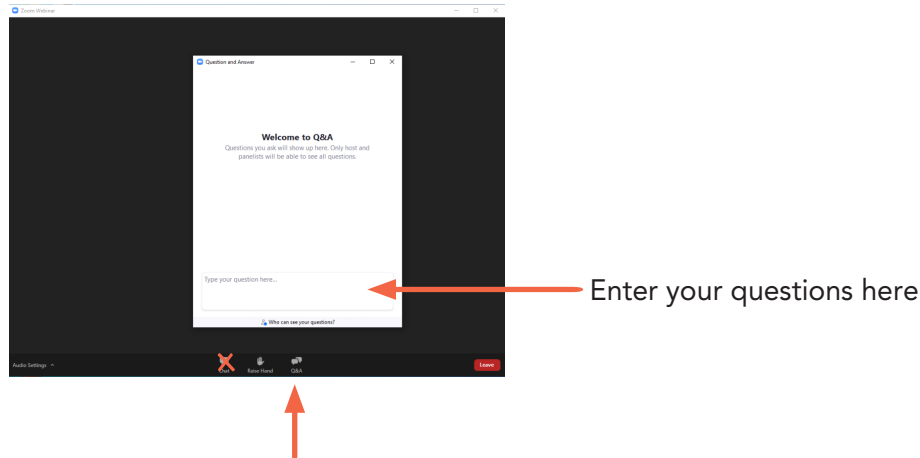


Call any number listed and Enter the information from your meeting when prompted, followed by #. The Meeting ID will be unique to our AGM meeting and your Participant ID will be unique to you to allow you to vote.

**Now you're in the meeting!** Additional meeting controls on next page...

## Just a few more tips:

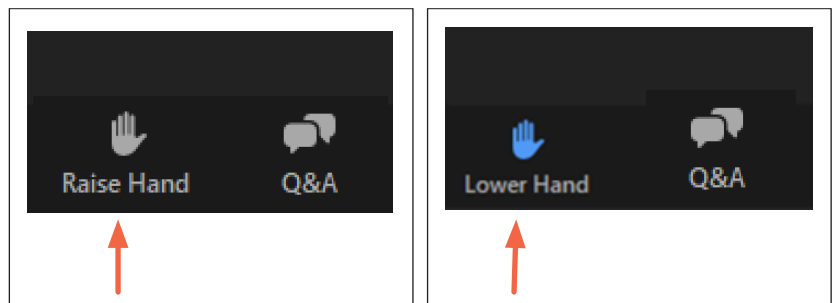
At the bottom of your screen, you will see some icons you'll need to participate. **You may need to hover over this area for it to display.**



During the meeting, there will be opportunity to ask questions. As all participants will be muted during the meeting, we request that you use the Q&A window to enter your questions. Chat will be disabled. Simply click on the 'Q&A' icon to open the window, type in your question and hit Enter/Return and your question will appear for the Panelists to view. Panelists will then answer questions at the appropriate time.

### How to make or second a motion

When our speaker asks for a motion or second, simply click the 'Raise Hand' button at the bottom of your screen. The Panelists will call out the name of the first person in order to record in the meeting minutes. We ask that you then click 'Lower Hand' so you're ready for the next motion.



Please review Kindred's [Community Guidelines](#) and the additional online meeting guidelines below. Questions? Please contact us at [corporate.secretary@kindredcu.com](mailto:corporate.secretary@kindredcu.com)

### Online Meeting Guidelines

Questions or Comments will be moderated during online meetings and shared, at the moderator's discretion, with the host(s) as time allows and when suitable. If the host(s) deem the timing is not suitable, or if they require additional context, questions or comments may be responded to at a later time (which could be after the meeting). Please use your real name to facilitate any post-meeting follow up. Question or Comments provided anonymously will be dismissed.

Kindred reserves the right to moderate all questions and comments and remove any that violate our Community Guidelines, up to and including asking attendees to leave or removing them from the meeting.

We welcome all who abide by these guidelines to participate with us. Join us in working to impact the world in amazing ways!

## That's it!

Looking forward to 'seeing' you there.

**NOTE: Unfortunately we are unable to provide technical support during the meeting. Please ensure you are familiar with Zoom prior to the meeting.**